Quicktionary 2 Premium installation on Windows 8/8.1/10.

Dear customer,

Thank you for buying the Quicktionary 2 Premium.

When using Windows 8 and up, Microsoft added a new driver for the USB to Serial, and this new driver doesn't work with our Quicktionary 2 Premium. You must downgrade the driver so it would work. Please follow these instructions:

Please install the **USB driver for Vista/Win7** from:

http://www.wizcomtech.com/index.php/downloads/category/12-quictionary2premium-penpcapplications

After the installation is complete, please open Device Manager in Control Panel.

If **Ports (COM & LPT)** is open and **Prolific USB-to-Serial Comm Port (COM..)** shows

With yellow exclamation mark, please do the following:

1. Double click **Prolific USB-to-Serial Comm Port (COM..).**
2. Click on **Driver** tab.
3. Click on **Update Driver**.
4. Click on **Browse my computer for driver software**.
5. Click on **Let me pick from a list of device drivers on my computer**.
6. Choose **Prolific USB-to-Serial Comm Port** version **3.3….**
7. Click on **Next.**
8. After finished successfully, click on **Close**.
9. Close **Prolific USB-to-Serial Comm Port (COM..) Properties.**
10. **Prolific USB-to-Serial Comm Port (COM..)** should appear without any problem.

Download **WizcomDesktop for Quicktionary 2 Premium** and install it.

Important notice:

If you disconnect the USB cable or move it to another USB port, it might require to do the 10 steps again. We recommend keeping the cable inside the USB port.

If these steps are not working for you, please contact our support:

support@wizcomtech.com

Thank you.

Wizcomtech support team.